

## Remote Access Using an Apple MAC

1. Ensure your device meets the minimum requirements.

### Compatible with:

Mac OS 10.13, 10.14, 10.15

2. Go to the website <https://access.browardhealth.org/vpn/index.html>
3. Select the link next to “Citrix Receiver download for any OS version”.



4. Select the “Download for Mac” link.

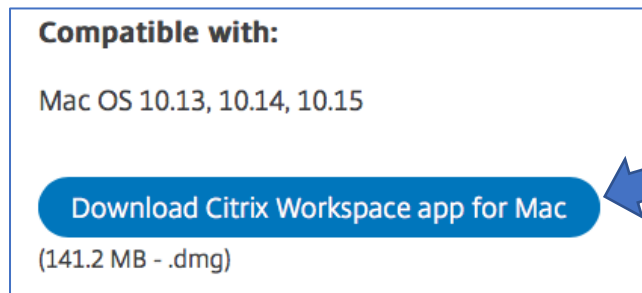
### Download Citrix Workspace app

Everything you need—your apps, files and desktops—at your fingertips.

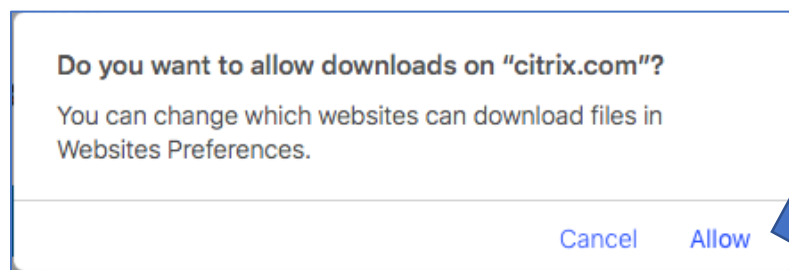
Citrix Workspace app is the easy-to-install client software that provides seamless, secure access to everything you need to get work done. With this free download, you easily and securely get instant access to all applications, desktops and data from any device, including smartphones, tablets, PCs and Macs.

[Download for Mac](#)

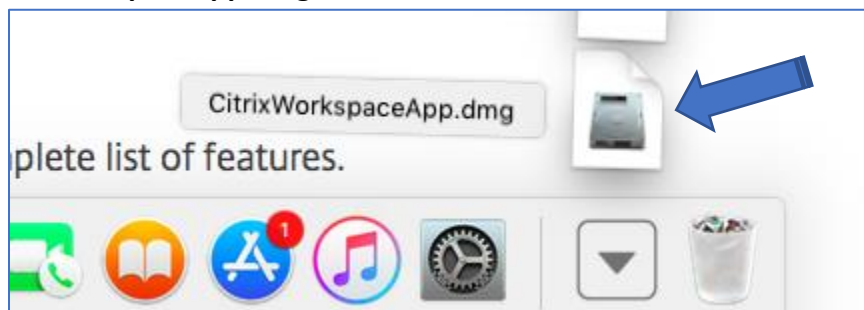
5. Select, **“Download Citrix Workspace app for Mac”**



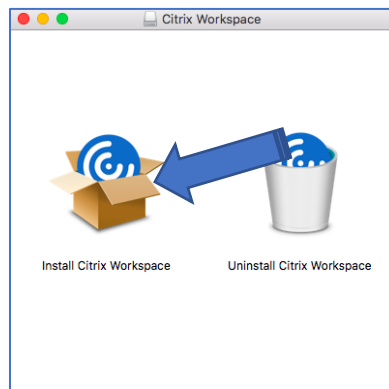
6. Select, **“Allow”**.



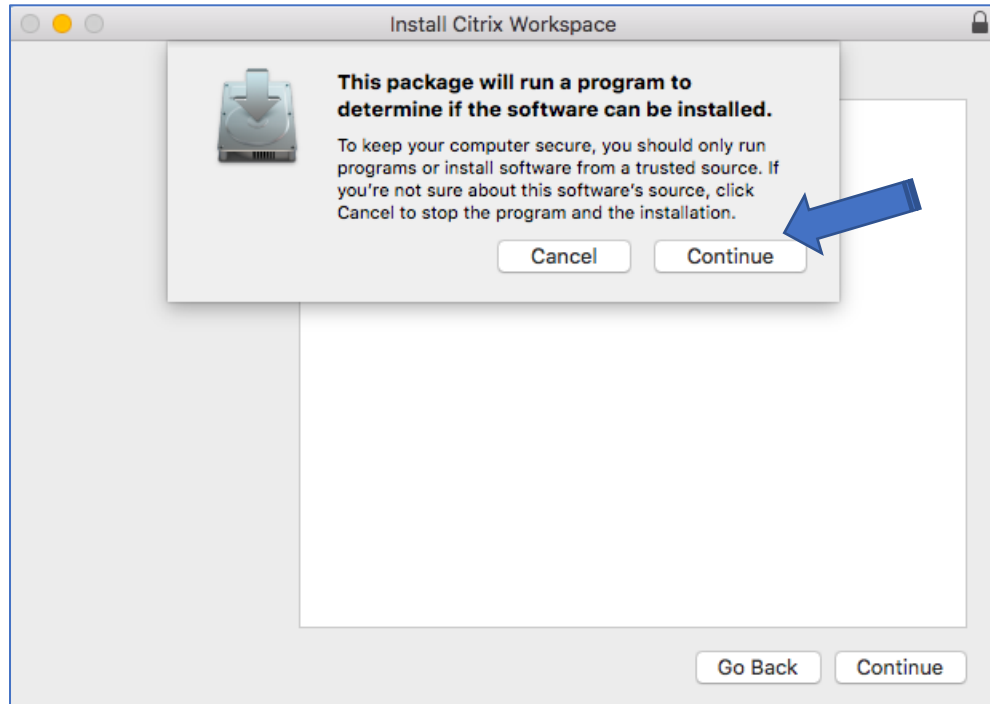
7. Select, **“CitrixWorkspaceApp.dmg”**



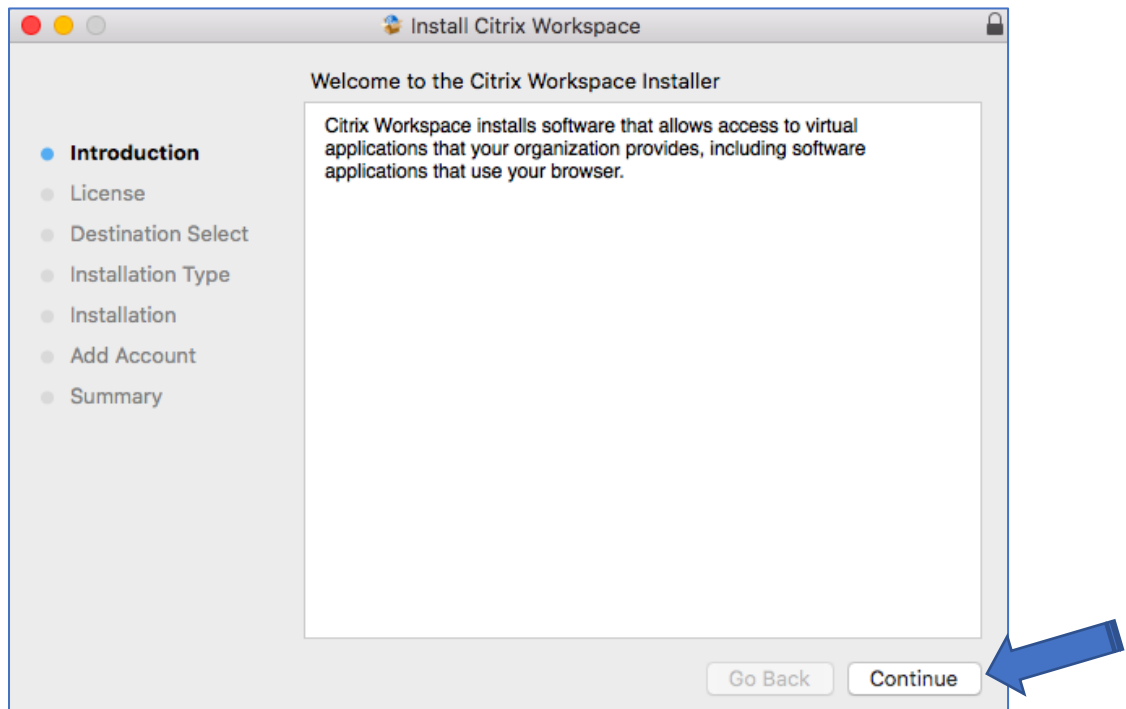
8. Select, **“Install Citrix Workspace”**.



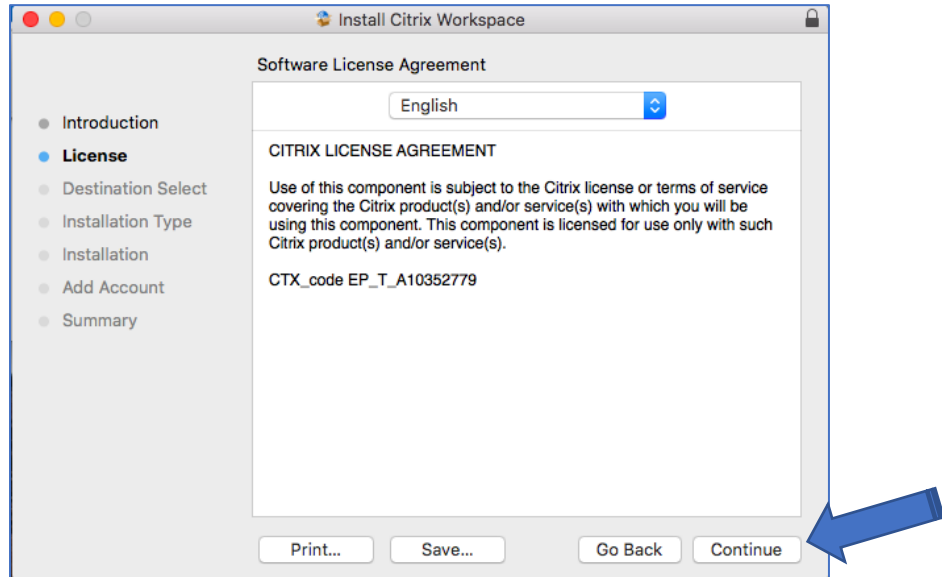
9. Select, **“Continue”**.



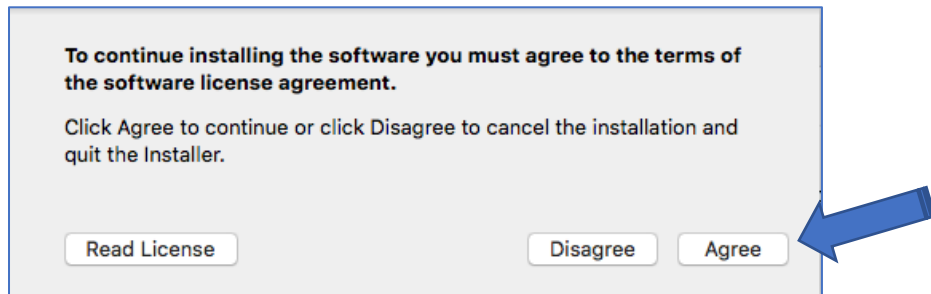
10. Select, **“Continue”**



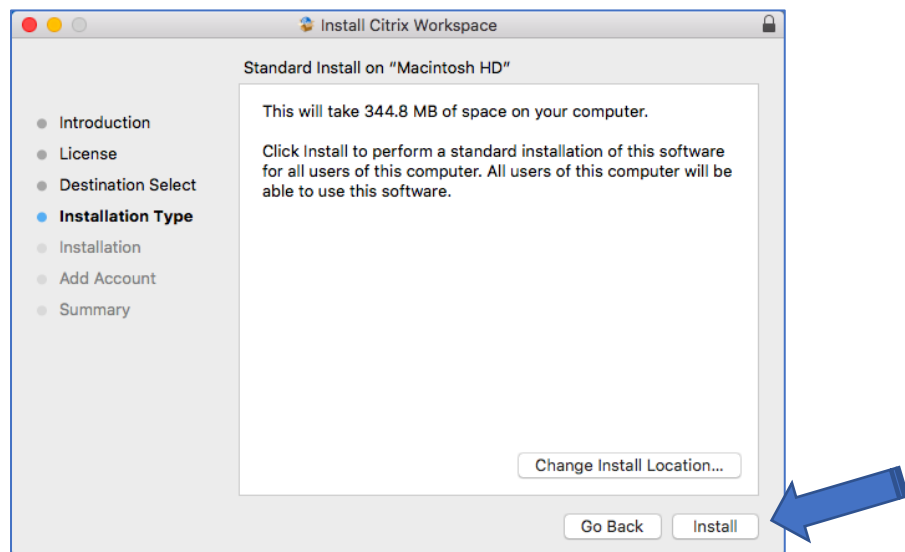
11. Select, **“Continue”**



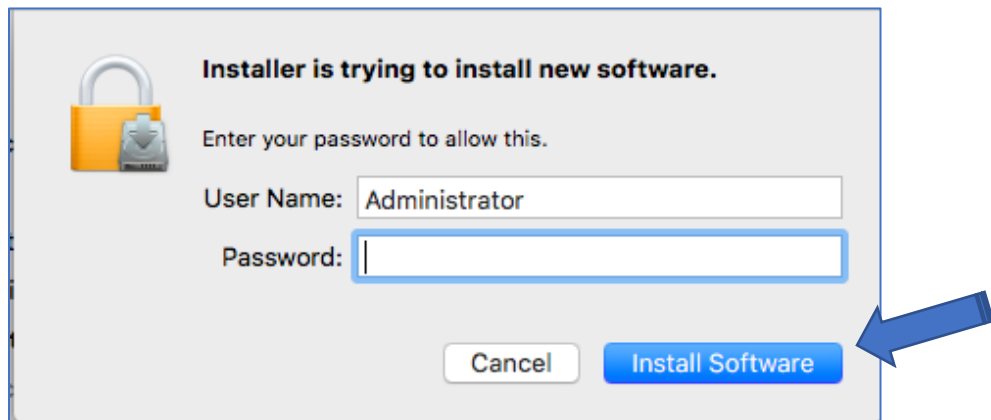
12. Select, **“Agree”**.



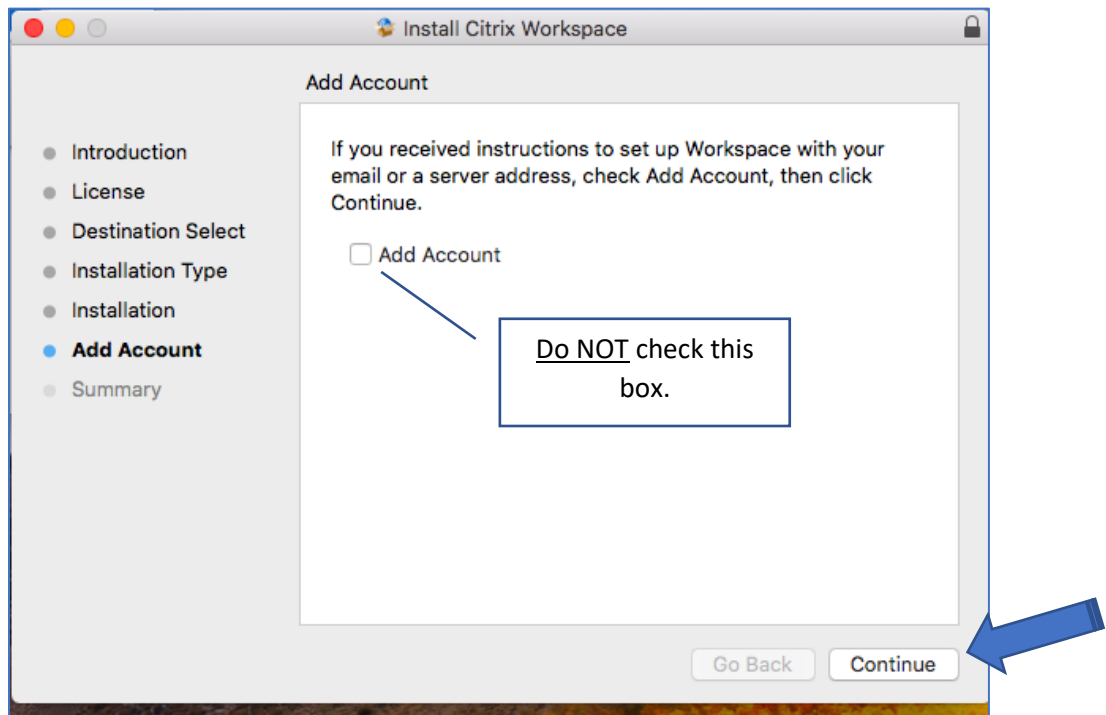
13. Select, **“Install”**.



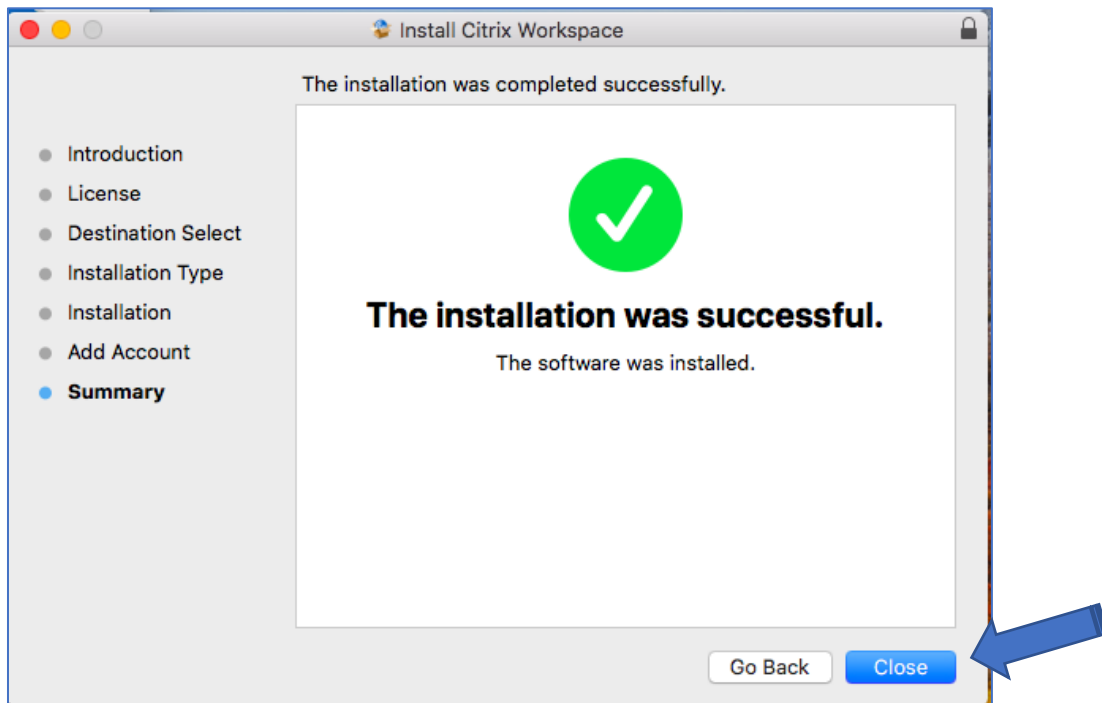
14. If you are prompted for your administrator account your administrator password and then select, “Install Software”.



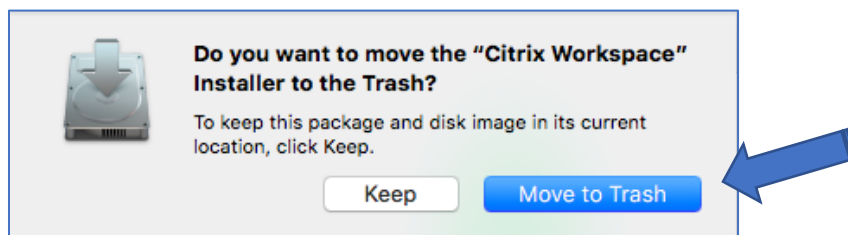
15. **Do not** select the checkbox next to “Add Account”. Select, “Continue”.



16. Select, **“Close”**.



17. Select, **“Move to Trash”**.



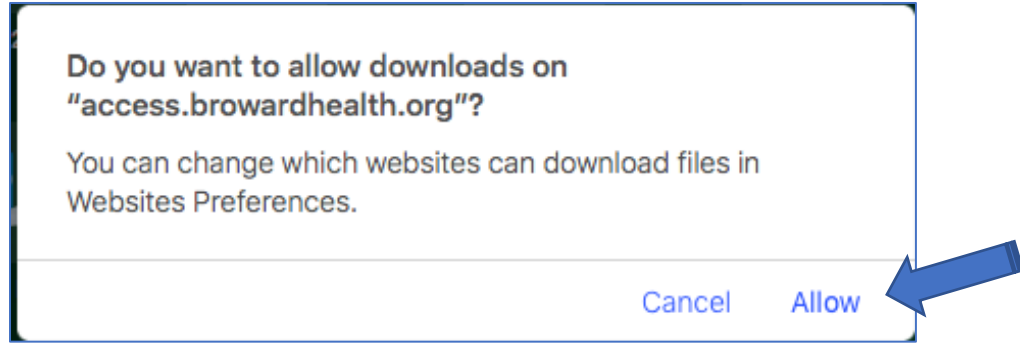
18. Select, **“Finish”**.

19. Browse to <https://access.browardhealth.org/vpn/index.html> using Google Chrome.

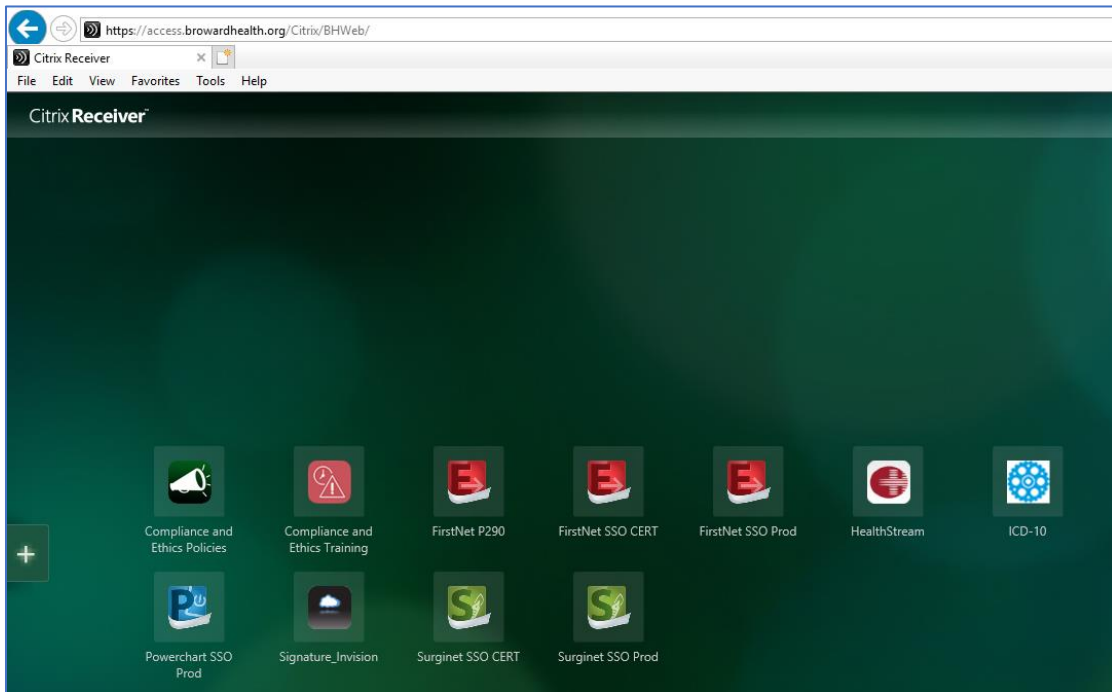
20. Enter your username and password.

21. Select, **“Log On”**.

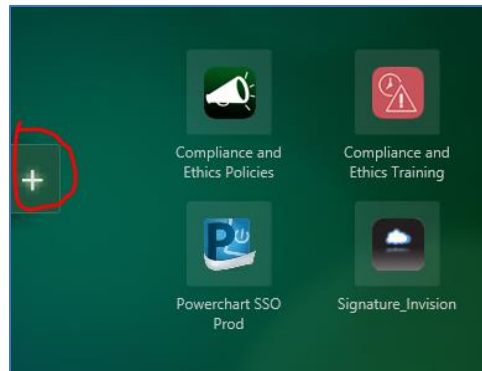
22. If you are prompted with, **“Do you want to allow downloads on access.browardhealth.org?”**, select the **“Allow”** button.



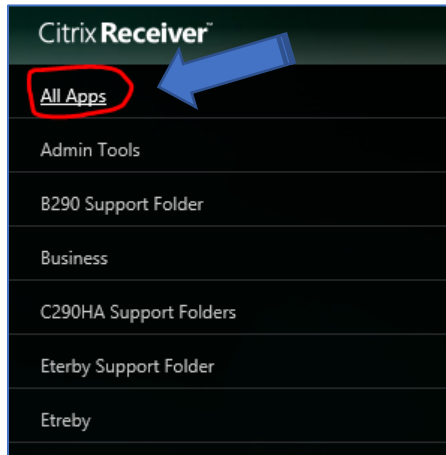
23. Select an application to launch. If you need an application that is not listed, go to **Step 23** to add an application.



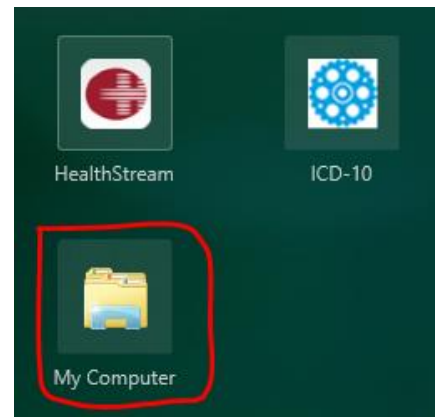
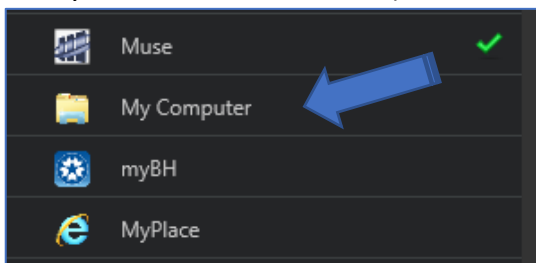
24. Select the plus (+) symbol.



25. Select, “**All Apps**”.



26. Select the application you would like to add. (Example: Select “**My Computer**”. This will allow you to view your H: drive. Once selected, it will show in your list of applications until you choose to remove it.)



If you need assistance, please contact the Service Center at (954) 847-HELP (4357).