

Legal help for disaster relief

We know that dealing with the aftermath of a natural disaster is a stressful time for your employees. Legal assistance can be beneficial to help them get back on their feet and get answers to their questions.

Our network attorneys are able to provide document review and consultations for many issues that these individuals may face, at no cost to them through our Emergency Response Legal Assistance.

These include:

- Reviewing documents related to federal aid and insurance claims
- Providing consultation for identity theft issues due to lost personal documents
- Answering questions about damaged property for renters or homeowners
- Providing advice on dealing with creditors and bill collectors
- Over 1,700 self-help documents are available to members and potential members on our website.¹

This service will be available through December 31, 2022. Employees that need assistance can call the Customer Service Center at **800.821.6400**. They will need to identify their employer, the last four digits of their Social Security Number or employee number and indicate that they are interested in the document review and consultations services being offered as part of the Emergency Response Legal Assistance.

1. The self-help library is offered by Standard Legal. Standard Legal is not a corporate affiliate of MetLife Legal Plans.

Group legal plans are administered by MetLife Legal Plans, Inc., Cleveland, Ohio. In California, this entity operates under the name MetLife Legal Insurance Services. In certain states, group legal plans are provided through insurance coverage underwritten by Metropolitan General Insurance Company, Warwick, RI. Payroll deduction required for group legal plans. For costs and complete details of the coverage, call or write the company.