Remote Access

Using a Windows PC

1. Ensure your device meets the minimum requirements.

> **Compatible with**
> Windows 10, 8.1, 7, 2008R2, Thin PC as well as Windows Server 2016, 2012, 2012R2 and 2019.

2. Browse to https://access.browardhealth.org/vpn/index.html
3. If you <u>do not</u> have the Citrix Receiver installed, select the link next to "**Citrix Receiver download for any OS version**". (If this is a Broward Health issued laptop or you already have Citrix Receiver installed on your computer enter your User name and Password, click the **Log On** button and skip down to **Step 15**.)
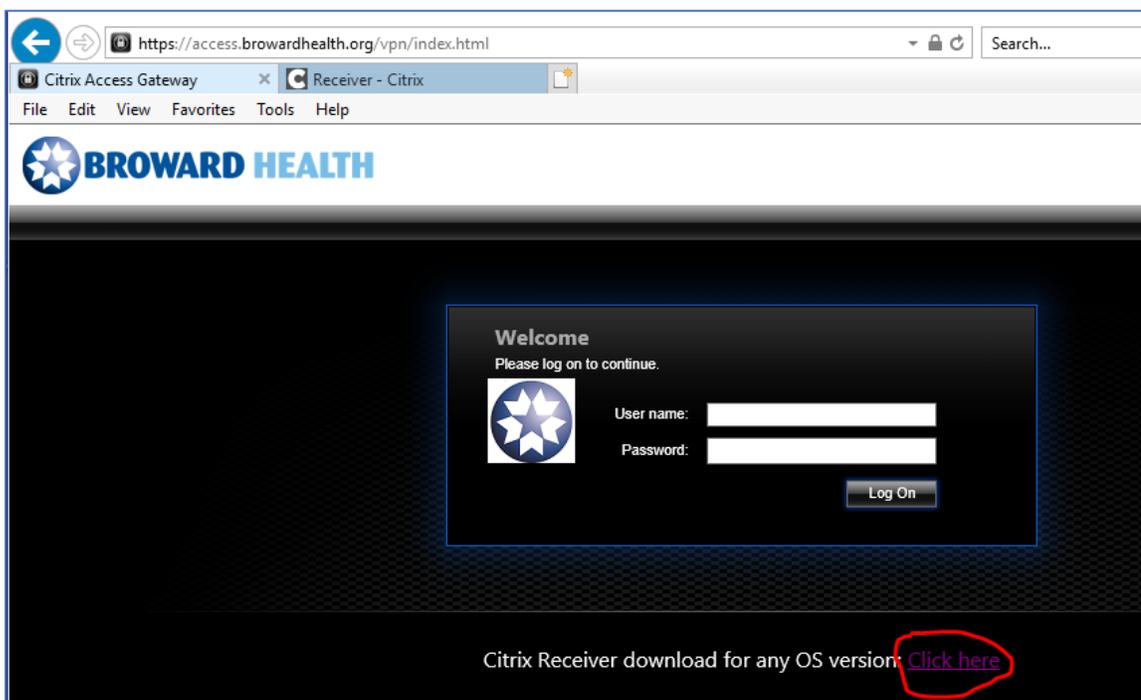
4. Select the "**Download for Windows**" link.

Download Citrix Workspace app

Everything you need—your apps, files and desktops—at your fingertips.

Citrix Workspace app is the easy-to-install client software that provides seamless, secure access to everything you need to get work done. With this free download, you easily and securely get instant access to all applications, desktops and data from any device, including smartphones, tablets, PCs and Macs.

Download for Windows

5. Select the "**Download Citrix Workspace app for Windows**" and then select the "**Run**" button to begin the install.

Compatible with

Windows 10, 8.1, 7, 2008R2, Thin PC as well as Windows Server 2016, 2012, 2012R2 and 2019.

Download Citrix Workspace app for Windows

Do you want to run or save **CitrixWorkspaceApp.exe** (129 MB) from **downloads.citrix.com**?

⚠ This type of file could harm your computer.

| Run | Save | ▼ | Cancel |
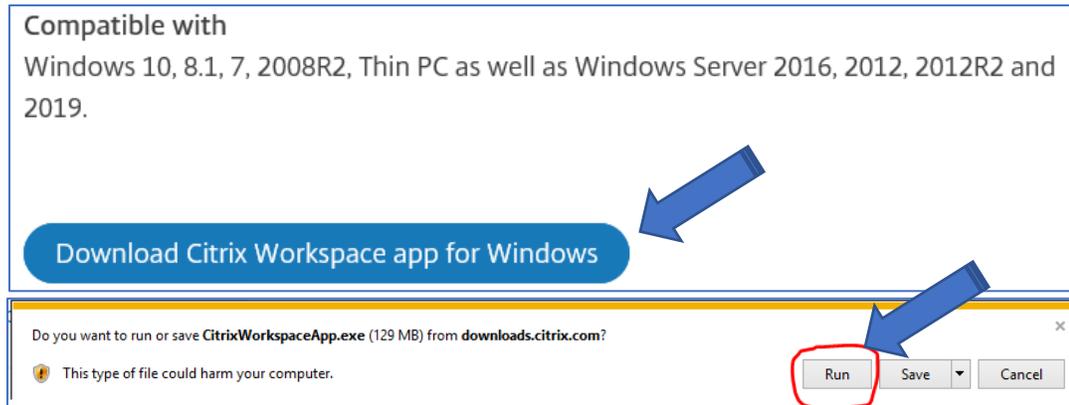
6. Select the "**Start**" button.

Citrix Workspace ✕

Welcome to Citrix Workspace

Citrix Workspace app installs software that allows access to virtual applications that your organization provides, including software that allows access to the applications that use your browser.

- Allow applications access to your webcam and microphone.
- Allow applications to use your location.
- Allow access to local applications authorized by your company.
- Save your credential to sign in automatically.

Click Start to set up and install Citrix Workspace app on your computer.

CITRIX

Workspace

| Start | Cancel |

7. Select the Checkbox next to "**I accept the license agreement**".
8. Select the "**Next**" button.
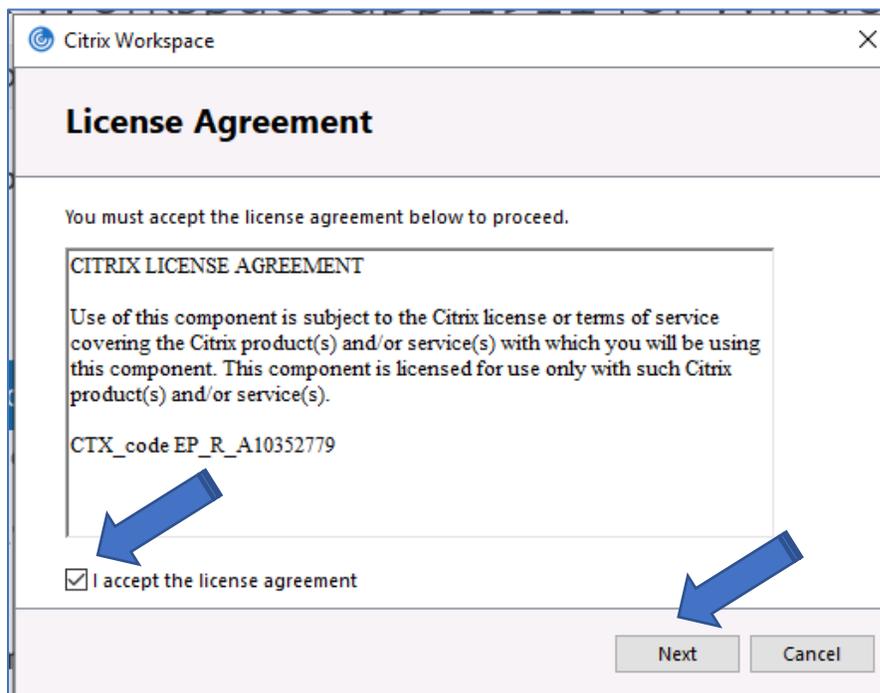
9. **Important:** Do not select the checkbox next to "Enable single sign-on".
10. Select the "**Install**" button to begin the installation.
11. Select the "Finish button.
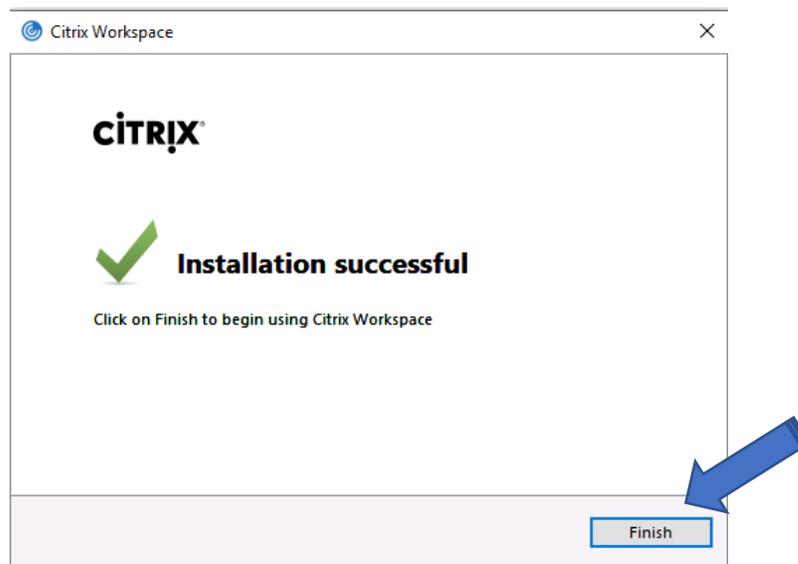
12. Browse to https://access.browardhealth.org/vpn/index.html
13. Enter your **User name** and **Password**.

14. Select the "**Log On**" button.
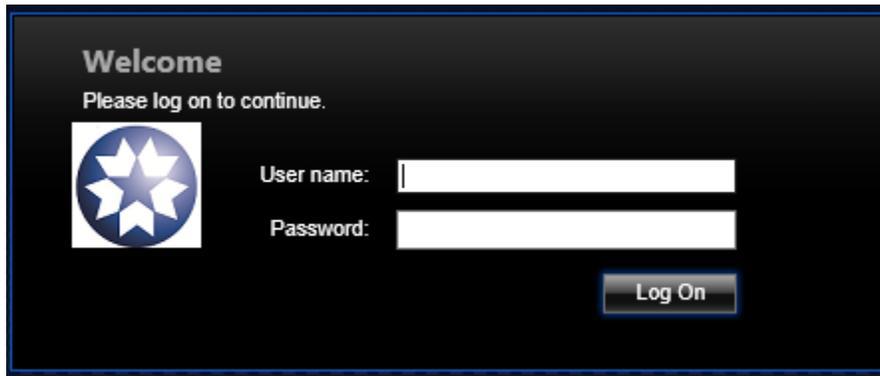
15. Select an application to launch. If you need an application that is not listed, go to **Step 16** to add an application.
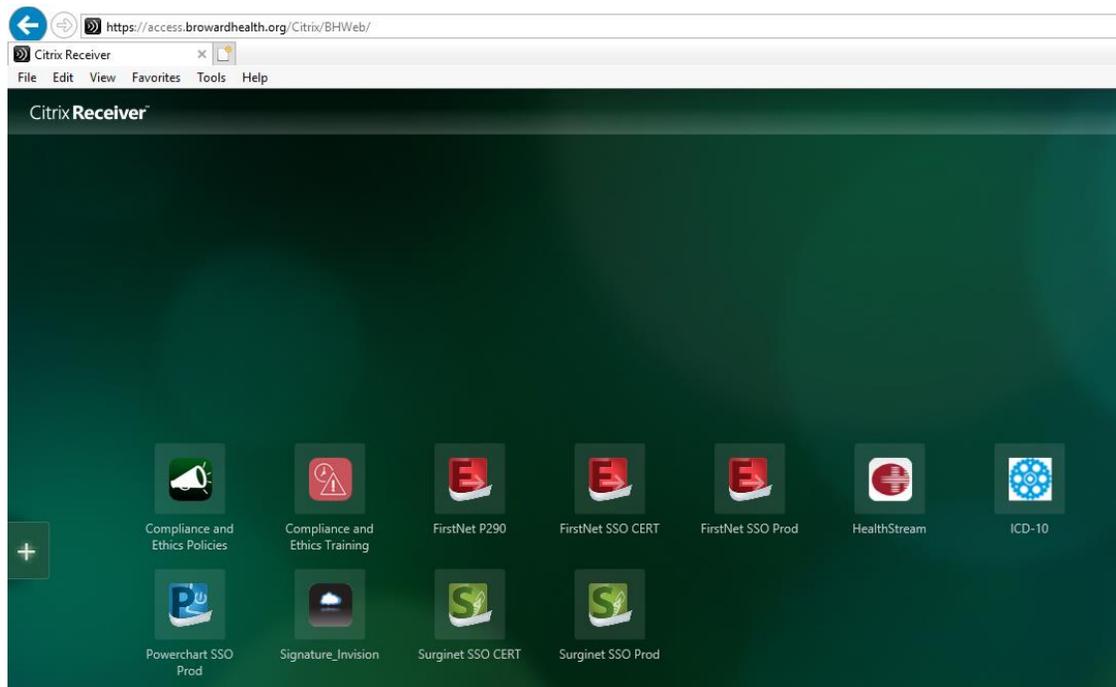
16. Select the plus (**+**) symbol and then "**All Apps**".

17. Select the application you would like to add. (Example: Select "**My Computer**". This will allow you to view your H: drive. Once selected, it will show in your list of applications until you choose to remove it.)
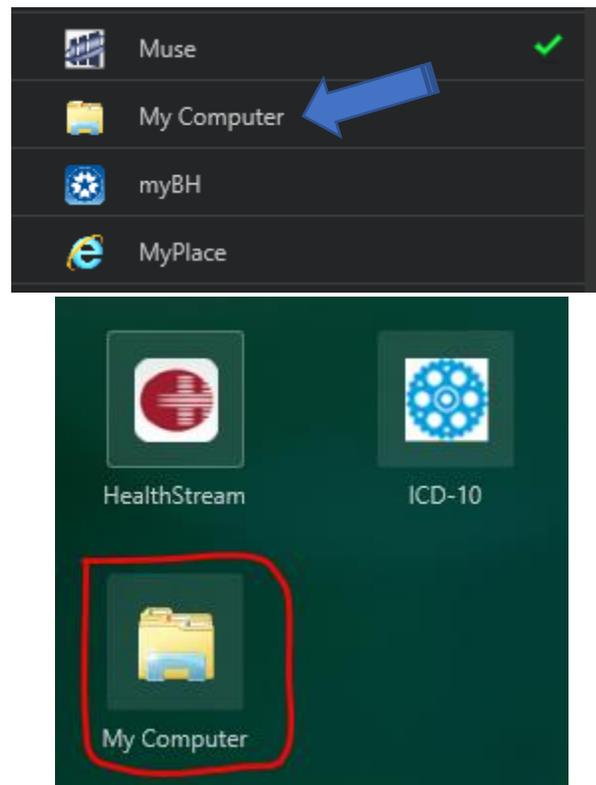
If you need assistance, please contact the Service Center at (954) 847-HELP (4357).